

Policy Statement

Scope

Maintenance, repairs and upgrades of industrial gas turbines, education & training, consultancy and spare parts.

Corporate Social Responsibility

Our organization:

1. Account for our impacts on society, the economy and the environment;
2. is transparent about decisions and activities that have an impact on the environment;
3. behaves ethically;
4. respects and responds to the interests of all stakeholders;
5. respects applicable laws and regulations;
6. respects international standards of conduct;
7. respects and acknowledges universal human rights.

The system complies with ISO 26000. For the subjects from ISO 26000 that are relevant to us, a Code of Conduct sets out how we act on them and what we expect from our employees.

Quality

Our policy on quality is based on the following principles:

1. The customers specified requirements regarding our products and services are met.
2. It is our objective to have knowledge of requirements that are: -not specified, but are necessary for the intended use. -Arising from laws and regulations applicable to our products and services. These requirements are respected and applied by us.
3. We use a quality assurance system to ensure that all requirements are fulfilled before the products and services are transferred to the customer.
4. All activities related to quality are aimed at increasing customer satisfaction and protecting the interests of all stakeholders.

The management system is certified in accordance with ISO 9001.

Working conditions

Our policy on working conditions is based on the following principles:

1. Personal injury and omission, with a causal link to our work, is prevented.
2. We strive to minimise absenteeism, the policy is aimed at an early resumption of work.
3. Material damage caused by our work is prevented.
4. Applicable laws and regulations are respected and complied with.

The management system certified in accordance with ISO 45001.

Environment

Our environmental policy is based on the following principles:

1. Prevent damage or pollution of the environment as a result of our operational activities.
2. We respect and comply with laws and regulations relating to the environmental aspects of our operational activities.

The management system meets the requirements of ISO 14001.

Information security

Information security focuses on the following aspects of information provision:

1. availability, the information must be available at the desired moments.
2. integrity, the information must be correct and complete and the information systems must store and process correct and complete information.
3. confidentiality, the information must be accessible only to those who are authorised to access it.
4. Applicable requirements, including those of customers and information security laws and regulations, are respected and complied with.

The management system is certified in accordance with ISO 27001.

Customs

Concerning import and export of goods and dual-use goods:

1. We are recognized as Authorized Economic Operator. This gives VBR a preferential position with the customs authorities.
2. We treat these goods compliant to all EU export control laws and regulations and if required we comply with US Export regulation as well.

Continuous improvement

We strive to continuously improve the efficiency and results of our management system.

Elst, October 2020

L.G.M. Jansen
Managing Director

J.L.J. van Veldhuizen
CEO